

## COMMITMENT TO OUR COMMUNITY

Welcome to Maine! Since the 1850s, our state has been a cherished vacation destination, proudly displaying the nickname “Vacationland” on our license plates since 1963. Hosting visitors is a long-standing tradition and a vital part of our economy.

Ensuring a positive experience for our visitors and residents is a top priority, which led to the creation of the “Portshare Promise” program that includes several initiatives with a single goal: making every cruise day great for the community and visitors. This initiative helps manage pedestrian traffic in our vibrant working waterfront community, home to our hard-working fisherman and lobsterman, and welcomes nearly a hundred cruise ships annually. The City Loop Shuttle helps reduce congestion on Commercial Street and allows visitors to explore more of our beautiful community beyond a short walk from the terminal.

We hope you enjoy your time in our little piece of heaven. Please share your comments, compliments, and suggestions through our Community Hotline as we strive to provide the best service possible.

Thank you for visiting.



## COMMUNITY FEEDBACK HOTLINE



We value the feedback of everyone who lives in, works in, and visits Portland.

Scan the QR code above to connect with us. Our hotline accepts comments, complaints, compliments, or suggestions. They can also submit an e-mail at [cruiseportlandmaine@gmail.com](mailto:cruiseportlandmaine@gmail.com)

## OUR PARTNERS

Visit Portland  
Cruise Portland Maine  
Cruise Maine  
Maine Office of Tourism  
VIP Tour & Charter Bus Co.

## ABOUT THE CITY LOOP SHUTTLE

The City Loop Shuttle operates on a circular route to areas within downtown Portland. It is a transportation service, not a narrated guided tour.

## GUIDED TOURS

★ Guided tours are available from various tour operators throughout the Old Port. Many operate from Long Wharf or Pearl Street, a short walk from the terminal.

Check with Visit Portland staff for all tour opportunities.

**Note:** Portland’s working waterfront and the Old Port are within walking distance from Ocean Gateway.

## RULES OF RIDING THE SHUTTLE

All rides begin and end at Ocean Gateway (Stop 1)

Passengers are expected to hop on and off the shuttle to explore other areas throughout the city. They should not remain on the shuttle for all 10 stops.

When you hop off the shuttle, you may hop back on at any stop along the route.

When the coach returns to the terminal, ALL PASSENGERS must get off to allow for additional visitors to utilize the service. Passengers waiting to board will be given seating priority before exiting passengers may reboard, ensuring there is room for everyone.

## OPERATING HOURS + TIMING

Operating hours are not fixed but dynamic and subject to change. They are determined by various factors, including ship arrival and departure time, weather conditions, availability of additional vehicles, and staff.

The shuttle is designed to run on a 30 to 45-minute timetable. However, it may not reliably operate on this timetable due to unforeseen conditions such as weather, city traffic backups, and the availability of additional vehicles and staff.

## SHUTTLE PRICING

All Sales are final. No refunds will be given.

Tickets can be purchased from the Visitor Information Center or online. [www.tickettailor.com/events/visitportland/1210934](http://www.tickettailor.com/events/visitportland/1210934)

- Tickets for all passengers are \$15. There are no discounts.
- Tickets are good for the day of purchase only.
- If traveling with children under two, there is no charge if the child sits in your lap.

[visitportland.com](http://visitportland.com) | [portsharepromise.com](http://portsharepromise.com)



# CITY LOOP SHUTTLE

# PORTLAND, MAINE / CITY LOOP SHUTTLE ROUTE & STOPS

## 8 ARTS DISTRICT:

*Congress St. at Oak St.*

A neighborhood bustling with galleries, theatres, and other venues for live entertainment, here the Portland Museum of Art (PMA) anchors Portland's Arts District. PMA houses more than 22,000 works of art, with featured works ranging from Andrew Wyeth to Picasso.

## 9 TOMMY'S PARK AND POST OFFICE PARK:

*Middle St. at Franklin St.*

Each cobblestone plaza is tree-lined and offers plenty of shade and benches to enjoy a book or wander the surrounding pubs, restaurants, shops, and galleries.

## 10 PORTLAND OCEAN TERMINAL:

*India St. at Commerical St.*

Home to Portland's first cruise ship terminal and Casco Bay Lines, serving the island communities outside Portland Harbor. It is part of the Working Waterfront and adjacent to the historic Old Port. Restrooms are located in the Casco Bay Lines terminal.

## 7 MONUMENT SQUARE:

*Congress St. at Center St.*

Rich in culture and history, this neighborhood connects the Arts District and the Old Port. Tour the childhood home of celebrated poet Henry Wadsworth Longfellow or peruse the Portland Public Library rotating art exhibits. Walk around and enjoy the heart of Portland. Restroom is in the Portland Public Library.

## 6 CITY HALL:

*Congress St. at Myrtle St.*

Considered the "Top of the Old Port," you will find Portland's City Hall, built between 1909 and 1912. Its tower measures 200 feet and was listed on the National Register of Historic Places in 1973. Across the street is a post office, and the restroom is in City Hall.

## 5 TOP OF CONGRESS STREET:

*Congress St. at India St.*

This East End neighborhood features the Cathedral of the Immaculate Conception, Portland's largest Catholic church. Taking our public bus service to Freeport? Hop off here as this stop is also a Metro stop for the Freeport bound Breeze public bus service. Across the street is a commercial pharmacy.

## 4 WASHINGTON AVENUE + EAST BAYSIDE:

*Congress St. at Washington Ave.*

Washington Avenue, a hotspot known for its fine restaurants, distilleries, and artisans. A variety of cultures make this a vibrant, fast-changing neighborhood. It also serves as a gateway to the bustling East Bayside area, where more breweries, distilleries, and artists call home.

## 3 MUNJOY HILL:

*Congress St. at North St.*

A neighborhood of classic 3-story walk-ups built to house the early Italian and Irish immigrants who worked on the waterfront. Nearby is a great photo opportunity on North Street; Fort Sumner Park has excellent views of Portland's Back Bay and Mount Washington. Tour The Portland Observatory, the historic maritime signal tower built in 1807.



Tour Stops	Dining
Visitor Information Center	Café
Guided Tours	Bar/Brewery
Restrooms	Attractions
Pharmacy	Recommended Walking Streets
Shopping	Parks

## 1 OCEAN GATEWAY:

*Thames St. at Hancock St.*

Features a year-round Visitor Information Center with free WiFi, public restrooms, and friendly Visit Portland ambassadors to help you navigate your stay in Maine.

## 2 EASTERN PROMENADE:

*Congress St. at Eastern Promenade*

Offers a fantastic view of Casco Bay and its islands. This park has a playground and benches to enjoy a picnic lunch or grab a bite from one of Portland's several renowned food trucks.